



SYMBIOSIS LAW SCHOOL, NAGPUR

Constituent of Symbiosis International (DEEMED UNIVERSITY), Pune

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Founder: Dr. S.B. Mujumdar, M.Sc. Ph.D. (Awarded Padma Bhushan and Padma Shri by President of India)

REPORT

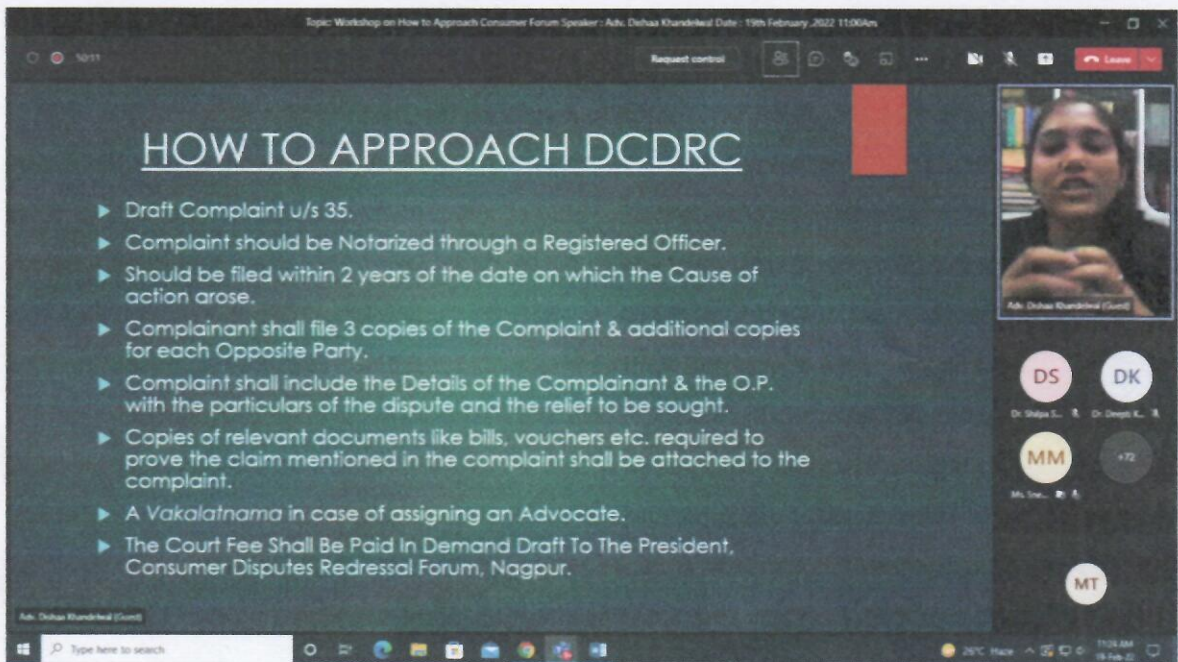
Workshop on How to Approach Consumer Courts

19th February, 2022

Symbiosis Law school Nagpur organized a workshop on How to Approach Consumer Courts on 19th February, 2022. In his Welcome Address, Dr. Sukhvinder Singh Dari, Director of Symbiosis Law School, Nagpur, emphasized the necessity of learning procedural compliance while approaching the courts, as well as the provisions of consumer laws. Dr. Deepti Khubalkar, Faculty SLS, Nagpur, moderated the discussion.

The resource person for the session was Adv. Dishaa Khandelwal, who works with Khandelwal and Associates in Nagpur. She provided an overview of the Consumer Protection Act of 2019, as well as the process for submitting a complaint, using live examples. The session began at **11:00 a.m. sharp**. Adv. Dishaa covered the important provisions of 2019 Act. She explained that about the provision of regulatory body, mediation provision for proper enforcement of the rights of the consumers. In her address she also covered the adjudicatory system under consumer law, jurisdiction and power of the Consumer Commission, state commission and national commission during her address. She gave all the important tips relating procedure of filing original complaint, appeal, review and revision of the order passed by courts. New act provides power to state and district commission to declare any terms of contract null and void if it is unfair. She also spoke about the contracts, composition of courts, definition of unfair trade practice and liability of endorser in misleading advertisements.

Vote of thanks was proposed by Dr. Deepti Khubalkar, faculty, SLS, Nagpur. The workshop received huge response and wonderful feedback.



Adv. Dishaa addressing the gathering on how to approach consumer commission.



Dishaa Khandekar



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Director
Symbiosis Law School,
Nagpur